Patient Flow Strategies for Emergency Department Throughput

Friday, March 3, 2017
8:00 am to 3:30 pm
MHA Conference Center | Burlington, MA

Thank you to our sponsors:
Improving patient flow in the emergency department (ED) is a top priority for hospitals. The challenges are numerous and daunting- and it can be hard to find solutions to produce lasting change. This conference will take a deeper look at some of the common ED throughput challenges faced by hospitals today.

**AGENDA**

8:00am     Welcome & Opening Remarks  
Program Emcee: Ori Litvak, MBA, Sr. Director, Innovation & Process Improvement, LogixHealth

**Keys to Improving Patient Flow in the ED**
*Eugene Litvak, PhD, President and CEO, Institute for Healthcare Optimization*

9:00am     ED Flow: Lessons Learned at the Mayo Clinic  
*Stephen Traub, MD, Chairman, Department of Emergency Medicine, Mayo Clinic*

10:00am   BREAK

10:15am   Rocking the Boat in ED Flow:  
*Khama Ennis, MD, MPH, Medical Director of Emergency Services Chief; Emergency Medicine, Cooley Dickinson Hospital*  
*Ryn Gluckman, RN, BSN, Nurse Manager, Emergency Department, Cooley Dickinson Hospital*

11:00am   Behavioral Health Care Coordination in the ED  
*Mark D. Pearlmutter, MD, FACEP, VP and Chair, Network Emergency Services, Steward Healthcare System*

12:00pm   LUNCHEON

12:50pm   Queuing Theory and Staffing  
*Leon D. Sanchez, MD, MPH, Associate Professor, Emergency Medicine, Harvard Medical School; Vice Chair, Emergency Department Operations, Beth Israel Deaconess Medical Center*  
*Samuel Davis, Director, Analytics, LogixHealth*

1:45pm   A Different Approach: ED to Inpatient Handoffs  
*Moderator: Anuj Goel, Esq., VP, Legal and Regulatory Affairs, Massachusetts Health and Hospital Association*  
*Panelists: Steven P. Sbardella, MD, FACEP, V.P., Medical Affairs & CMO, Hallmark Health System, Inc.*  
*Judith Thorpe, MS, RN, NE-C, COO/CNO UMass Memorial Clinton Hospital*  
*Kori Carroll, RN, BSN, CEN, Clinical Manager, Emergency Department, Lawrence Memorial Hospital*  
*Rick Westhaver, MSN, RN, FNP-BC, System Director, Emergency Services, Hallmark Health System, Inc.*  
*Ori Litvak, MBA, Sr. Director, Innovation & Process Improvement, LogixHealth*

2:45pm   Keeping the Enterprise Engaged Through Change  
*Elaine L. Bridge, DNP, RN, Vice President, Clinical Operations, Partners eCare*

3:30pm   Program Adjourns